

# ClearView **LifeSolutions**

## Super Rollover



Product Disclosure Statement

1 October 2018

Issued by: ClearView Life Nominees Pty Ltd ABN 37 003 682 175 AFSL 227683 RSE Licence No L0000802 as Trustee for the ClearView Retirement Plan ABN 45 828 721 007 RSE Registration No R1001624, USI NRM0043AU.

This Product Disclosure Statement (PDS) is a summary of significant information and contains a number of references to important information which is contained in the Additional Information Brochure (which forms part of the PDS). You should consider that information before making a decision about ClearView LifeSolutions Super Rollover. You can request a copy of this PDS and the Additional Information brochure free of charge by contacting us on 132 979.

The information provided is general information only based on our understanding of the Australian laws effective as at the date of this PDS and does not take into account your personal financial situation or needs. Individual circumstances can be quite different and the law may change so we recommend that you speak with a taxation and/or superannuation professional in regards to your own situation. You should obtain financial advice tailored to your personal circumstances.

Information in this PDS and the Additional Information brochure may change from time to time. If the change is not materially adverse, the updated information will be made available on our website at [www.clearview.com.au/tools/pds-and-brochures](http://www.clearview.com.au/tools/pds-and-brochures).

You can request a paper or electronic copy of any updates free of charge, by contacting us on 132 979.

ClearView Life Nominees Pty Ltd (CLN) ABN 37 003 682 175 is ultimately a subsidiary of ClearView Wealth Limited ABN 83 106 248 248.

In this document 'we/us/our' means CLN.

## Related parties

ClearView Life has given its consent and has not withdrawn its consent to the inclusion in this PDS of statements by it in the form and context in which they appear.

'ClearView Life' means ClearView Life Assurance Limited ABN 12 000 021 581 AFS Licence No. 227682 who has been appointed by us to carry out the day-to-day management and administration of this product within the ClearView Retirement Plan.

'Policy/ies' means policy/ies issued by ClearView Life to us.

## Contact details

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# 1. About ClearView LifeSolutions Super Rollover

ClearView LifeSolutions Super Rollover is issued by ClearView Life Nominees Pty Ltd (CLN) as the Trustee for the ClearView Retirement Plan (ClearView Plan), a complying superannuation fund.

ClearView LifeSolutions Super Rollover allows you to rollover monies from another complying superannuation fund into the ClearView Plan.

ClearView LifeSolutions Super is a risk only superannuation product that allows you to hold your Life, Accidental Death, Total and Permanent Disability (TPD), Accidental TPD, Income Protection, Income Protection Plus and Accidental Income Protection Cover inside the ClearView Plan. The money invested in ClearView LifeSolutions Super Rollover can be used to pay the premiums for cover held through ClearView LifeSolutions Super. ClearView Life Solutions Super is issued by CLN as the Trustee for the ClearView Plan. You should consider the ClearView LifeSolutions Super combined Product Disclosure Statement and Policy Document, which is available free of charge online at [www.clearview.com.au/tools/pds-and-brochures](http://www.clearview.com.au/tools/pds-and-brochures) or by contacting us on **132 979**, in deciding whether to acquire or continue to hold the product.

ClearView LifeSolutions Super Rollover provides only one investment option being a cash investment option that is designed to act as a float to pay for your ClearView Life Solutions Super life insurance premiums. It is not available for any other purpose.

To invest in ClearView LifeSolutions Super Rollover, you must become a member of the ClearView Plan. The ClearView Plan is governed by a Trust Deed which is dated 19 January 1989. You can request us to provide you with a copy of the ClearView Plan's Trust Deed free of charge by contacting us on **132 979**.

CLN reserves the right to change any terms and conditions of the ClearView LifeSolutions Super Rollover and will notify you of any change as required by law.

It is important that you are aware of any fees and charges that may apply in relation to a full or partial rollover of benefits from or to any other superannuation account, and you should consider where future contributions will be paid and the effect of the rollover on any benefit entitlements (including insurance).

## Information available online

The trustee is required under superannuation law to disclose additional information regarding certain matters such as a product dashboard, trustee and officer remuneration, trust deed and other governance information. This information will be disclosed as required by law on our website at [www.clearview.com.au/superannuation-investments-retirement/trustee-information](http://www.clearview.com.au/superannuation-investments-retirement/trustee-information).

# 2. How super works

Superannuation is a way for you to save for your retirement, which is in part compulsory.

There are different types of contributions that can be made. Contributions to superannuation funds generally can be employer contributions or personal contributions made by you or your spouse. Depending on your personal circumstances, you may be eligible for government co-contributions. Most people can choose the superannuation fund into which their superannuation guarantee contributions can be invested.

Because superannuation is designed to provide for you in your retirement, there are restrictions on the contributions that can be made, as well as when you can access your benefit. There is also a variety of government incentives (including tax savings) to encourage you to save using superannuation.

The payments you can make to ClearView LifeSolutions Super Rollover are restricted to rollovers from other complying superannuation funds. If you want to pay your ClearView LifeSolutions Super life insurance premium with contributions via direct debit, you can do this via ClearView LifeSolutions Super.

ClearView LifeSolutions Super Rollover will not accept contributions.

You cannot use your account balance as security for borrowing.

You should talk with your financial adviser about how superannuation may be appropriate for your individual objectives, financial situation and needs.

### Your account balance in ClearView LifeSolutions Super Rollover:

- increases by the amount of the funds rolled over from other superannuation funds
- reduces by the amount of taxes, fees, costs and insurance premiums deducted
- reduces by the amount of superannuation benefits paid
- reduces or increases according to market movements reflected in the value of your investment in the ClearView Life Super Cash Fund (being the cash investment option offered in ClearView LifeSolutions Super Rollover).



### Additional information

You should read the important information about contributions, making rollovers and accessing your superannuation before making a decision. Go to Sections 1, 2 and 3 of the ClearView LifeSolutions Super Rollover Additional Information brochure at [www.clearview.com.au/tools/pds-and-brochures](http://www.clearview.com.au/tools/pds-and-brochures). The material relating to contributions, making rollovers and accessing your superannuation may change between the time when you read this Statement and the day when you acquire the product.

### 3. Benefits of investing with ClearView LifeSolutions Super Rollover

ClearView LifeSolutions Super Rollover provides a means of paying your ClearView LifeSolutions Super life insurance premiums.

A summary of the key features is included below.

Superannuation	
Who can contribute?	ClearView LifeSolutions Super Rollover only accepts tax paid rollovers from other complying superannuation funds. This product does not accept contributions.
Payment methods	Electronic Funds Transfer (EFT) or cheque (if allowed under superannuation law)
Features and requirements	
Investment option	ClearView Life Super Cash Fund
Initial investments	No minimum amount
Additional investments	No minimum amount
Minimum total balance	No minimum amount
Withdrawals	Entire account balance
Superannuation Rollover Tax Benefit	You may receive the benefit of a 15% tax deduction on the premium for ClearView LifeSolutions Super. Refer to Section 7 for details of this benefit.
Services to manage your investment	
Keeping you informed	<ul style="list-style-type: none"> <li>• Transaction statement</li> <li>• Annual statement</li> <li>• Annual report</li> </ul>
Confirming your investment	We will send you an investment confirmation: <ul style="list-style-type: none"> <li>• after we receive your initial rollover, and</li> <li>• after we process your withdrawal.</li> </ul>
Supporting you	A team of dedicated professionals providing helpful and efficient customer service responding to your needs.



#### Additional information

You should read the important information about how we operate the ClearView Plan, including information about privacy, identification requirements and when we can transfer your benefits without consent before making a decision. Go to Section 6 of the ClearView LifeSolutions Super Rollover Additional Information brochure at [www.clearview.com.au/tools/pds-and-brochures](http://www.clearview.com.au/tools/pds-and-brochures). The material relating to how we operate the ClearView Plan may change between the time when you read this Statement and the day when you acquire the product.

### 4. Risks of super

Before you consider investing in ClearView LifeSolutions Super Rollover, it is important you understand the risks that can affect your investment as these risks are borne by you.

#### What is risk?

Risk is defined as uncertainty and unpredictability in the level of your returns. Below is a summary of the significant risks of ClearView LifeSolutions Super Rollover, but these are not exhaustive and there could be other risks which could adversely impact your investment. You should seek your own professional advice on the appropriateness of this product for your particular circumstances and objectives.

#### Investment risk

Investment risk is most commonly measured by changes in the level of returns. Generally speaking, there is a positive relationship between returns and risk. While all investments carry risk, assets with the lowest levels of short-term risk may also provide the lowest long-term returns and conversely, assets with higher levels of short-term risk may also provide higher long-term returns. As a result different investment strategies may carry different levels of risk depending on the assets that make up the strategy. Each person's level of risk will vary depending on a range of factors including age, investment timeframes, other investments you hold and your risk tolerance.

The value of your investment will vary from time to time and future returns may differ from past returns. Often returns are not guaranteed and you may lose some of your investment. You should also consider the risk that the performance of your investment may not meet your investment objectives.

In other words, the chance that you might not be able to meet your investment goals over your investment timeframe with your choice of investments and therefore your superannuation savings (including contributions and returns) may not be enough to provide adequately for your retirement.

ClearView LifeSolutions Super Rollover offers only one investment option which is the ClearView Life Super Cash Fund.

#### General risks

There is a risk that:

- superannuation laws (including tax laws) may change in the future and may adversely affect your investment
- the Trust Deed of the ClearView Plan may change without your consent
- there may be a delay in processing transactions, and
- if you do not have sufficient monies in your account to pay your insurance premiums, your insurance cover may be cancelled.

## 5. How we invest your money

Your rollover monies in ClearView LifeSolutions Super Rollover are invested in a life investment policy which issues units in the ClearView Life Super Cash Fund. The life investment policies are issued to us by ClearView Life.

The ClearView Life Super Cash Fund invests 100% in cash and short-term securities, however the current underlying investment is cash assets only. This is a unitised investment option and ClearView Life guarantees the capital (money) that you invest less net withdrawals which include tax, fees and premiums paid for life insurance cover. No part of your investment return is guaranteed.

This guarantee is provided from the assets of the ClearView Life Statutory Fund No. 2.

ClearView Life Super Cash Fund			
Description	A very low risk strategy classification which generally provides exposure to cash and other highly liquid investments.		
Designed for	Investors who are looking for high security and have an investment timeframe of at least one year.		
Investment return objective	To earn returns that match headline CPI increases over rolling one-year periods.		
Strategy benchmark	Funds offered will typically benchmark with reference to the Bloomberg AusBond Bank Bill Index.		
Standard risk measure <sup>1</sup>	Risk Band: 1 / Risk Label: Very low Estimated number of negative annual returns over any 20 year period: Less than 0.5		
Minimum suggested investment timeframe	One year		
Allocation to growth assets	0%		
Representative asset allocation range	Asset class	Allocation benchmark	Allocation range
	Cash	100%	0-100%

<sup>1</sup> For more information refer to the 'Standard Risk Measure' section in the Additional Information brochure.



### Additional information

You should read the important information about the Standard Risk Measure and the extent to which labour standards and environmental, social and ethical considerations are taken into account in relation to investments before making a decision. Go to Section 6 of the ClearView LifeSolutions Super Rollover Additional Information brochure at [www.clearview.com.au/tools/pds-and-brochures](http://www.clearview.com.au/tools/pds-and-brochures). The material relating to the Standard Risk Measure and the extent to which labour standards and environmental, social and ethical considerations are taken into account in relation to investments may change between the time when you read this Statement and the day when you acquire the product.

While past performance is not an indicator of future performance investment history has shown:

- investments with potentially higher long term returns tend to have more variable returns and have a greater chance of negative returns in the short term, and
- investments that provide more stable returns, with less chance of negative returns, have tended to produce lower returns over the long term and would expect less fluctuation in returns and less chance of capital loss

**Warning: You should consider the likely investment return, risk and your investment timeframe when deciding whether to apply for ClearView LifeSolutions Super Rollover.**

We may change the investment option in the future (which may include adding other investment options, or closing or altering the investment option). If this occurs we will notify you in accordance with the law.

## 6. Fees and costs

### DID YOU KNOW?

Small differences in both investment performance and fees and costs can have a substantial impact on your long-term returns. For example, total annual fees and costs of 2% of your account balance rather than 1% could reduce your final return by up to 20% over a 30 year period (for example, reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs. You or your employer, as applicable, may be able to negotiate to pay lower fees. Ask the fund or your financial adviser.\*

### TO FIND OUT MORE

If you would like to find out more, or see the impact of the fees and costs based on your own circumstances, the Australian Securities and Investments Commission (ASIC) website ([www.moneysmart.gov.au](http://www.moneysmart.gov.au)) has a superannuation calculator to help you check out different fee options.

\* We are required by law to include the notice above. However, please note that ClearView LifeSolutions Super Rollover does not accept employer contributions and the fees and costs are not negotiable.

This document shows fees and other costs that you may be charged. These fees and other costs may be deducted from your money, from the returns of your investment or from the assets of the superannuation entity as a whole.

You should read all the information about fees and other costs because it is important to understand their impact on your investment.

Taxes are set out in another part of this document.

The fees and other costs for the investment option offered by the superannuation entity are set out on the following page and in section 4 of the ClearView LifeSolutions Super Rollover Additional Information brochure.

The information in the following table can be used to compare costs between different superannuation products.

ClearView LifeSolutions Super Rollover		
Type of fee	Amount	How and when paid
<b>Investment fee</b>	Nil	Not applicable
<b>Administration fee</b>	Nil	Not applicable
<b>Buy-sell spread</b>	Nil	Not applicable
<b>Switching fee</b>	Nil	Not applicable
<b>Exit fee</b>	Nil	Not applicable
<b>Advice fees</b> relating to all members investing in a particular investment option	Nil	Not applicable
<b>Other fees and costs<sup>1</sup></b>	Nil	Not applicable
<b>Indirect cost ratio<sup>2</sup></b>	1.76% p.a.	This cost is reflected in the daily unit price of the investment option provided by ClearView Life.

- 1 No other fees and costs, such as activity fees, advice fees for personal advice or insurance fees currently apply. However, we may introduce additional fees and money invested in ClearView LifeSolutions Super Rollover can be used to pay insurance fees for cover through ClearView LifeSolutions Super.
- 2 This cost is based on the indirect cost ratio (ICR) incurred for the year ended 30 June 2018. The costs you will incur in subsequent financial years will depend on actual fees, costs and taxes incurred.



### Additional information

You should read the important information about fees and other costs, including the definitions of the fees and costs referred to in the table above, before making a decision. Go to Section 4 of the ClearView LifeSolutions Super Rollover Additional Information brochure at [www.clearview.com.au/tools/pds-and-brochures](http://www.clearview.com.au/tools/pds-and-brochures). The material relating to fees and other costs may change between the time when you read this Statement and the day when you acquire the product.

The ICR is subject to change without notice and includes transactional and operational costs. It is disclosed gross of income tax and so the amount a member actually incurred during the year was less than the amount disclosed. Specifically, the amount gross of income tax was 1.76% p.a. but the net amount incurred was effectively reduced to 1.50% p.a. as a result of the benefit of tax deductions available to the ClearView Plan that are passed on to members. The impact of tax deductions can vary year on year.

## Example of annual fees and costs

This table gives an example of how the fees and costs for the ClearView Life Super Cash Fund investment option for this superannuation product can affect your superannuation investment over a 1 year period. You should use this table to compare this superannuation product with other superannuation products.

Example - ClearView Life Super Cash Fund option	Balance of \$50,000	
Investment fees	Nil	For every \$50,000 you have in the superannuation product you will be charged \$0 each year
<b>PLUS</b> Administration fees	Nil	<b>And</b> , you will be charged \$0 in administration fees regardless of your balance
<b>PLUS</b> Indirect costs for the superannuation product	1.76% p.a. <sup>1</sup>	<b>And</b> , indirect costs of \$880 each year will be deducted from your investment
<b>EQUALS cost of product</b>	1.76% p.a.	If your balance was \$50 000, then for that year you will be charged fees of \$880* for the superannuation product.

Note: \* Additional fees may apply – see ‘Increases or alterations to fees and costs’ below. **And**, if you leave the superannuation entity early, you will not be charged any **exit fees**. A **buy-sell spread** fee does not apply.

- 1 This cost is based on the ICR incurred for the year ended 30 June 2018. The costs you will incur in subsequent financial years will depend on actual fees, costs and taxes incurred. The ICR is subject to change without notice and includes transactional and operational costs. It is disclosed gross of income tax and so the amount a member actually incurred during the year was less than the amount disclosed. Specifically, the amount gross of income tax was 1.76% p.a. but the net amount incurred was effectively reduced to 1.50% as a result of the benefit of tax deductions available to the ClearView Plan that are passed on to members. The impact of tax deductions can vary year on year.

## Increases or alterations to fees and costs

We may increase existing fees and charges at our discretion or impose additional fees (without your consent). In addition, ClearView Life may vary the fees and also introduce new fees or charges for the services that it provides to us by varying the fees under the policies it issues by notification to us (and without your consent). We will consider the actions available to us in respect of any proposed fee variation. If ClearView Life increases or varies the fees or costs under the policies held by us and we determine to pass the fee increase or variation on to the ClearView Plan members, or if we otherwise decide to introduce any additional fees or increase existing fees and charges, we will give you at least 30 days advance written notice.

We may at our discretion reduce or waive any of the fees and costs disclosed in this PDS.

## 7. How super is taxed

The laws relating to superannuation, including tax laws can be complex. This section has been prepared as a general guide only and is not personal advice.

This summary is based on our understanding of the Australian laws effective as at the date of this PDS. Any of these may change without notice. Any changes in tax laws or their interpretations or associated administration practices could affect the tax treatment of members.

You should consult your financial adviser and/or tax professional on superannuation rules and for tax advice specific to your circumstances.

## Tax on contributions

Tax is payable on some contributions made to superannuation. In most cases, tax payable will be deducted from your account and paid to the Australian Taxation Office (ATO).

**There is generally no contribution tax payable on rollovers between complying superannuation funds (although tax may be payable if a rollover is made from an untaxed superannuation fund). As this product only accepts tax paid rollovers from complying superannuation funds, no contribution tax should be payable from accounts under this product.**

**Warning:** There are taxation consequences if a contribution cap is exceeded. If you exceed the contributions cap, an additional tax payment of up to the highest marginal tax rate plus Medicare Levy may be required for the amount paid above the cap. This tax liability will depend on your circumstances and the types of contributions made.

## Tax on investment earnings

Investment income incurs tax at a maximum rate of 15% in superannuation, allowing for the benefit (if any) of franking credits and tax deductible expenses. The net effect of investment income, tax and fees, is reflected in the product unit prices.

## Tax File Number (TFN)

**Important:** You will need to provide us with your TFN as part of your application for this product.

We can collect, use and disclose your TFN under the *Superannuation Industry (Supervision) Act 1993 (SIS Act)*. Declining to provide your TFN is not an offence. However we will not accept your application without a valid TFN.

## Superannuation Rollover Tax Benefit

When you pay your ClearView LifeSolutions Super premium via a rollover, you may receive the benefit of a 15% tax deduction on the premium. If you have paid your annual premium via a combination of a rollover and a contribution, the benefit will only apply to the portion of the premium covered by the rollover. This tax benefit has no cash value and will not be carried forward. It applies under an arrangement with us and ClearView Life and may be withdrawn or changed at any time. We will notify you if this occurs.

## Goods and Services Tax (GST)

You don't pay GST on either your account or your benefit payments.

## Tax on withdrawals

The amount of tax payable on a lump sum withdrawal if you are under the age of 60 depends on the individual components

making up the benefit. There is generally no tax payable on withdrawals when you are age 60 or over or on rollovers to other super funds.



### Additional information

You should read the important information about how super is taxed before making a decision. Go to Section 5 of the ClearView LifeSolutions Super Rollover Additional Information brochure at

**[www.clearview.com.au/tools/pds-and-brochures](http://www.clearview.com.au/tools/pds-and-brochures).**

The material relating to how super is taxed may change between the time when you read this Statement and the day when you acquire the product.

## 8. Insurance in your super

ClearView LifeSolutions Super is the risk-only division of the ClearView Plan and offers Life, Accidental Death, Total and Permanent Disability (TPD), Accidental TPD, Income Protection, Income Protection Plus and Accidental Income Protection Cover in the superannuation environment.

ClearView LifeSolutions Super Rollover will accept a tax-paid rollover from another complying superannuation fund which can then be used to fund your insurance premiums for ClearView LifeSolutions Super. Alternatively, if you wish to make personal contributions by way of a direct debit to pay your insurance premiums, this can be done via ClearView LifeSolutions Super.

ClearView LifeSolutions Super will accept a rollover from this superannuation product to pay the premium for your insurance cover. For further information and to make an application for Life, Accidental Death, TPD, Accidental TPD, Income Protection, Income Protection Plus or Accidental Income Protection Cover please refer to the ClearView LifeSolutions Super combined Product Disclosure Statement and Policy Document on **[www.clearview.com.au/tools/pds-and-brochures](http://www.clearview.com.au/tools/pds-and-brochures)** or speak with your financial adviser.

## 9. How to open an account

Before you complete your application, you should read the information contained in this PDS as well as the ClearView LifeSolutions Super Rollover Additional Information brochure.

### Applications

Applications to ClearView LifeSolutions Super Rollover can only be made with your financial adviser on an application form. To obtain the application form, contact your financial adviser or call us on **132 979**. Please read the declarations and acknowledgements before signing.

### About the cooling-off period

As a new member of the ClearView Plan, you are entitled to a 30-day cooling-off period. The 30-day cooling-off period commences at the earlier of:

- when you receive confirmation of your investment, or
- the end of the fifth day after you became a member.

Provided you have not exercised any rights as a member during the cooling-off period you can cancel your membership by notifying us in writing or by electronic means before the end of the cooling-off period.

If you cancel your membership, you will receive back any rollovers you have made less any adjustments we are required or permitted to deduct. Preserved and restricted non-preserved components of your member account balance must be transferred to another complying superannuation fund.

### Complaints resolution

At ClearView, we're never satisfied when it comes to doing better and our customers are very important to us. If something goes wrong, we're determined to make it right again. If you've had an experience with ClearView that you are not satisfied with, we're here to resolve the issue.

If you have a complaint, please call us on 132 979 or write to the following address:

**Complaints Manager**  
**ClearView**  
**Reply Paid 4232**  
**Sydney NSW 2001**

Email: [complaints@clearview.com.au](mailto:complaints@clearview.com.au)

We will address your complaint within 45 days (or within any extended period you approve).

We will give you a progress update on your complaint at least every 20 days (unless an alternative arrangement has been agreed upon) and address your complaint within 45 days.

If we are unable to provide a response within 45 days due to exceptional circumstances, we will clearly communicate the revised timeframe.

If you are not satisfied with our response or if we are unable to provide you with a final response within 90 days, you may refer it to the Superannuation Complaints Tribunal (SCT), an external complaints handling service.

SCT may be contacted at the following address:

**The Manager**  
**Superannuation Complaints Tribunal**  
**Locked Bag 3060**  
**Melbourne VIC 3001**

Phone: 1300 884 114

Facsimile: (03) 8635 5588

Email: [info@sct.gov.au](mailto:info@sct.gov.au)

Time limits apply to certain complaints to the SCT. If you have a complaint, you should contact the SCT to find out if a time limit applies.

The SCT is an independent body that has been set up by the Commonwealth government to assist consumers and the SCT's services are provided to you free of charge.

### From 1 November 2018

The SCT is being replaced with the Australian Financial Complaints Authority (AFCA). AFCA provides fair and independent financial services complaint resolution that is free to consumers. You can lodge complaints by contacting AFCA:

**AFCA**  
**GPO Box 3**  
**Melbourne VIC 3001**  
**Phone: 1800 931 678**

Email: [info@afca.org.au](mailto:info@afca.org.au)

[www.afca.org.au](http://www.afca.org.au)

Time limits apply to certain complaints to AFCA. If you have a complaint, you should contact AFCA to find out if a time limit applies.